

	<b>Wednesday, January 19, 2005 – Morning</b>							
Pre-Registration – Hamilton Convention Centre 3 <sup>rd</sup> floor – Tuesday January 18, 2005 18:00 – 20:00								
07:00 – 09:00	Registration – Hamilton Convention Centre 3 <sup>rd</sup> floor							
08:00 – 09:20	<b>Breakfast – Chedoke A</b> <b>Morning Announcements:</b> Alvin Wong, Co-Chair McMaster World Congress, DeGroote Business School, McMaster U. <b>Welcome Message:</b> Dr. Chris Bart, Chairperson McMaster World Congress, DeGroote Business School, McMaster U. <b>Keynote Speaker:</b> John Dalla Costa, Founding Director, Center for Ethical Orientation <b>Sponsored By:</b> Telus, Wiley Publishers, BMO Financial Group							
	Corporate Governance		Intellectual Capital & Innovation			Electronic Business		PhD Consortium
	Webster A	Webster B	Practitioner Chedoke C	Academic Chedoke C Annex	Academic Chedoke B Annex	Practitioner Webster C	Academic Room 314	Academic Webster Lounge
09:35 – 10:05	<b>Tim Dobbie</b> <i>The Municipal Government Context</i> CITY OF BURLINGTON	<b>Robert Chambers</b> <i>Corporate secrecy</i> ASSETRISK ADVISOR	<b>Aihwa Chang</b> <i>Building customer capital through relationship marketing</i> NATIONAL CHENGCHI U	<b>Bernard Marr</b> <i>The dynamics of how knowledge assets deliver value</i> CRANFIELD SCHOOL OF MANAGEMENT UK	<b>Carolina Lopez – Nicolas</b> <i>KM strategy in European companies</i> U DE MURCIA SPAIN	<b>Bill DeMarco</b> <i>Change management &amp; succession planning: Today's overlooked governance challenge</i> THE ANCASTER GROUP	<b>Mihail Cocosila Norm Archer</b> <i>m-Healthcare Initiatives for Improving Outpatient Adherence</i> McMASTER U	<b>Nita Chhinzer</b> <i>A conceptual model of individual level turnover determinants during downsizing</i> McMASTER U <b>D: CATH. CONNELLY</b>
10:05 – 10:10	Transfer Time							
10:10 – 10:40	<b>Alex MacBeath</b> <i>The role of CAs and CMAs in corporate governance</i> GRANT THORNTON	<b>Tessa Hebb</b> <i>The economic inefficiency of secrecy</i> U OF OXFORD	<b>Nilam Bedi</b> <i>Taking Stock of KM in the Public Sector</i> MINISTRY OF MUNICIPAL AFFAIRS AND HOUSING	<b>Bernard Marr</b> <i>Intangible Assets, Balance Scorecard, and the RBV</i> CRANFIELD SCHOOL OF MANAGEMENT UK	<b>Nekane Aramburu</b> <i>Fostering innovation and knowledge creation</i> U DE DEUSTO SPAIN	<b>Bruce Lamb</b> <i>Search Engine Marketing</i> AVALANCHE NETWORKS CORPORATION	<b>Scott Erickson Eileen Kelly</b> <i>RFID Technology: Potential and Concerns</i> ITHACA COLLEGE	<b>Gerhard Kristandl</b> <i>Does value reporting have value?</i> VIENNA U OF ECO. & BUS. AUSTRIA <b>D: DANIEL ANDRIESSEN</b>
10:40 – 10:55	Networking Break							
10:55 – 11:25	<b>Panel:</b> <i>Accountants Dilemma or Delight?</i>  <b>Moderator: Alex MacBeath</b> GRANT THORNTON <b>Jim Goodfellow</b> DELOITTE AND TOUCHE <b>Paul Weiss</b> KPMG <b>John Carchrae</b> ONTARIO SECURITIES COMMISSION		<b>Richard Livesley</b> <i>Information Management Governance: Policy and Stewardship</i> BANK OF MONTREAL	<b>Josune Saenz</b> <i>Intangibles disclosure and market performance</i> U DE DEUSTO SPAIN	<b>Herman van den Berg</b> <i>Applying an economic calculus to knowledge</i> U OF TORONTO	<b>Mike Gurski</b> <i>Online Privacy</i> INFORMATION AND PRIVACY COMMISSIONER OF ONTARIO	<b>Harry Bouwman Timber Haaker Henny de Vos</b> <i>Designing 3G+Business Models: A practical approach</i> DELFT U OF TECHNOLOGY NETHERLANDS	<b>Gábor László</b> <i>Open source software: A reliable solution for e-governments</i> BUDAPEST U OF TECH. & ECO. HUNGARY <b>D: BRIAN DETLOR</b>
11:25 – 11:30			Transfer Time					
11:30 – 12:00			<b>S. Schunder-Tatzber</b> <b>Michael Litschka</b> <b>Andreas Markom</b> <i>Promoting awareness regarding human and IC</i> COMPETENCE CTR FOR HC RESEARCH AUSTRIA	<b>Aino Poyhonen</b> <i>Analyzing dynamic IC</i> LAPPEENRANTA U OF TECHNOLOGY FINLAND	<b>Ricardo Arechavala Vargas Claudia Diaz Perez</b> <i>Organizational learning and technological capabilities</i> U DE GUADALAJARA MEXICO	<b>Andre Maisonneuve</b> <i>The Changing Face of Risk</i> VALIDIAN CORPORATION Webster C		<b>Ningyan Huang</b> <i>A Method to identify and to assess intellectual capital elements</i> CHINESE ACADEMY OF SCIENCES <b>D: NILAM BEDI</b>
12:00 – 14:00	<b>Lunch – Chedoke A</b> <b>Keynote Speaker:</b> Richard Camilleri, President, Canwest Media Works <b>Sponsored By:</b> Canadian Business Magazine, EPSON, Bell							

## Wednesday, January 19, 2005 – Afternoon

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	Corporate Governance		Intellectual Capital & Innovation			Electronic Business		PhD Consortium
	Webster A	Webster B	Practitioner Chedoke C	Academic Chedoke C Annex	Academic Chedoke B Annex	Practitioner Webster C	Academic Room 314	Academic Webster Lounge
14:05 – 14:35	<b>Sylvia Groves</b> <i>Practical governance</i> NEXEN	<b>Mo Shehata</b> <b>Khalid Nainar</b> <b>J.C. Gaa</b> <i>Insider trading, ethical attitudes and Culture</i> McMASTER U U OF ALBERTA	<b>Helen Rothberg</b> <i>It's a risky business: Managing knowledge assets in a competitive intelligence world</i> MARIST COLLEGE HNR ASSOCIATES	<b>Glenn Brophey</b> <i>A proposed conceptual framework for analyzing innovation</i> EXETER U UK	<b>Anssi Smedlund</b> <i>The roles of intermediaries in a regional knowledge system</i> LAPPEENRANTA U OF TECHNOLOGY FINLAND	<b>Alex Todd</b> <i>The challenges of online trust</i> TRUST ENABLING STRATEGIES	<b>Tony Schellinck</b> <b>Monica Popa</b> <i>The Impact of the Canadian code of practice for consumer protection in electronic commerce on preference and trust</i> DALHOUSIE U	<b>Maria do Rosário Cabrita</b> <i>IC and business performance in Portuguese banking</i> LISBON TECHNICAL U PORTUGAL <b>D: GÖRAN ROOS</b>
14:35 – 14:45	Networking Break							
14:45 – 15:15	<b>Brian Chartier</b> <i>Subsidiary governance: Managing corporate governance in a global company</i> DATACARE SOFTWARE GROUP	<b>Najah Attiga</b> <i>Cross-Directorship and Corporate “Kleptocracy”</i> SAINT MARY’S U	<b>Cindy Gordon</b> <i>Enterprise Risk Management for Intellectual Capital</i> HELIX COMMERCE INTERNATIONAL	<b>Sladana Cabrilo</b> <i>The adventures of the world of IC</i> U PRIVREDNA AKADEMIJA SERBIA	<b>Roy Williams</b> <i>The limits of IC and other forms of capital</i> U OF PORTSMOUTH UK	<b>Panel: Webster C</b> <i>Understanding and addressing online trust and privacy issues</i> <b>Introduction: Khaled Hassanein</b> McMASTER U <b>Mike Gurksi</b> INFORMATION & PRIVACY COMMISSIONER OF ONT.		<b>Marcelo Augusto Aguiar Machado</b> <i>Global knowledge networking for innovation:</i> JAPAN ADVANCED INST. OF SCIENCE & TECH. <b>D: JOHN GIRARD</b>
15:15 – 15:20	Transfer Time							
15:20 – 15:50	<b>Elaine Wyatt</b> <b>Angela Joyce</b> <i>Understanding investor perceptions</i> CRAIB STRATEGIC DIRECTIONS	<b>Radislav Semenov</b> <i>National cultures and ownership patterns</i> U OF NIJMEGEN NETHERLANDS	<b>Carla Curado</b> <i>The knowledge based view of the firm</i> TECHNICAL U OF LISBON PORTUGAL Chedoke C		<b>Asghar Bokhari</b> <i>Performance support system: A KM tool</i> McMASTER U	<b>Bill DeMarco</b> THE ANCASTER GROUP <b>Alex Todd</b> TRUST ENABLERS <b>Milena Head</b> McMASTER U		<b>Glenn Brophey</b> <i>Proposal to research the role of innovation processes within mechanically based firms</i> EXETER U UK <b>D: AHMED BOUNFOUR</b>
15:50 – 16:10	Networking Break							
16:10 – 16:40	<b>Panel:</b> <i>What is the role of the board chair?</i>  <b>Moderator: Mark Cunha</b> McMASTER U <b>Ron Robertson</b> CANADIAN DEPOSITORY INSURANCE CORP <b>Gil Benett</b> CANADIAN TIRE <b>Brad Allen</b> GEORGESON SHAREHOLDER CANADA		<b>Goran Roos</b> <i>Strategy and IC management</i> INTELLECTUAL CAPITAL SERVICES LIMITED UK Chedoke C			<b>Larry Crase</b> <i>eValuation - Tracking your training success</i> COURSES BY WIRE	<b>Princely Ifinedo</b> <i>E-government initiative in a developing country: Strategies and implementation in Nigeria</i> U JYVÄSKYLÄ FINLAND	<b>Joseph Ferenbok</b> <i>Face recognition technologies, biometrics and privacy</i> U OF TORONTO <b>D: ALEX RAMIREZ</b>
16:45 – 17:15			<b>Nick Bontis</b> <i>Driving IC towards competitiveness</i> McMASTER U Chedoke C			<b>Claire Sookman</b> <i>Virtual team building</i> VIRTUAL TEAMBUILDERS	<b>J.S. Iyilade</b> <b>G.A. Aderounmu</b> <b>M.O. Adigun</b> <i>A framework for mobile e-health application for developing countries</i> OBAFEMI AWOLOWO U NIGERIA	
17:30 – 18:30	<b>Wine &amp; Cheese Reception – Chedoke B</b> <b>Introduction:</b> Larry Di Ianni, Mayor, City of Hamilton <b>Sponsored By:</b> City of <b>Hamilton Economic Development Department</b>							
18:30 – 20:30	<b>Dinner – Chedoke A</b> <b>Keynote Speaker:</b> John Manley, Former Deputy Prime Minister of Canada and Former Finance Minister <b>Sponsored By:</b> Taiwan Intellectual Capital Research Centre (TICRC)							

Thursday, January 20, 2005 – Morning								
07:30 – 09:00	<div>Breakfast – Chedoke A</div> <div>Morning Announcements: Oliver Catahan, Co-Chair McMaster World Congress, DeGroote Business School, McMaster U.</div> <div>Keynote Speaker: Jonathan Wellum, CIO AIC Investments</div> <div>Sponsored By: Elsevier Butterworth Heinemann, Enbridge, Tourism Hamilton</div>							
	Corporate Governance		Intellectual Capital & Innovation			Electronic Business		PhD Consortium
			Practitioner	Academic	Academic	Practitioner	Academic	Academic
	Webster A	Webster B	Chedoke C	Chedoke C Annex	Chedoke B Annex	Webster C	Room 314	Webster Lounge
09:10 – 09:40	Eric Hayden <i>Governance of non-profits also matters: Lessons from health care</i> U OF MASSACHUSETTS BOSTON Webster B		David Brett <i>Music Futures: How to save the music business through eMarkets</i> KNEXA SOLUTIONS LTD	Victoria Miecznikowski <i>The interdependence of knowledge sharing &amp; trust</i> McMASTER U	Val Samonis <i>Sustaining competitiveness through innovation</i> ROYAL ROADS U VILNIUS U	Edward Cho Edward Sattaur <i>Mobile Commerce: Bridging the communication gap between brands and consumers</i> JAMBO MOBILE	F. Molina-Castillo C. Lopez-Nicolas <i>Analyzing customer's perceptions of perceived risk and purchase intention among KM tools</i> U DE MURCIA SPAIN	Constantinos Coursaris <i>Expectancy-Disconfirmation, usability, and adoption: A study on mobile devices</i> McMASTER U D: DIANNE CYR
09:40 – 09:45								
09:45 – 10:15	Paul Wayne <i>An archival examination of the evolution of the audit committee: Treadway to SOX</i> U OF ONTARIO INST. OF TECHNOLOGY	Min Basadur <i>Why do good companies fail?</i> BASADUR APPLIED CREATIVITY McMASTER U	Dave Pollard <i>Tapping the wisdom of crowds</i> MEETING OF MINDS	Bryan Davis <i>Optimizing IC in knowledge-based innovation zones</i> KAIETEUR INSTITUTE FOR KM	Carol Yeh-Yun Lin <i>Progression of IC: EEEEC Model</i> NATIONAL CHENGCHI U TAIWAN	James Graham <i>Mobile eHealth</i> NICHE WIRELESS	Todd Kelley <i>Improving the Effectiveness of IT Decision-Making at Colleges and Universities</i> U OF MARYLAND	Andreas Andreou <i>A suggested human capital knowledge asset index</i> GEORGE WASHINGTON D: NICK BONTIS
10:15 – 10:30	Networking Break							
10:30 – 11:00	Panel: <i>Assessing and measuring CG</i>  Moderator: Isabel Meharry FINANCIAL EXECUTIVES INTERNATIONAL  Joe Chidley CANADIAN BUSINESS MAGAZINE  Jack Mintz C.D HOWE INSTITUTE  Micheal Wilson UBS  Margo Paul ONTARIO SECURITIES COMMISSION		Joel Alleyne <i>IC development and knowledge transfer in a law firm</i> BORDEN LADNER GERVAIS LLP	Ramon Sanguino <i>Intellectual capital of cities</i> U DE EXTREMADURA SPAIN	Roger Petry <i>IC, open source and sustainable development</i> U OF REGINA	Panel: Webster C <i>Mobile commerce: The next wave or fad?</i>  Introduction: Milena Head McMASTER U Edward Cho JAMBO MOBILE Dianne Cyr SIMON FRASER U James Graham NICHE WIRELESS Andrew White CRANFIELD U UK		Christiaan Stam <i>Intellectual Productivity: Designing a method for measuring productivity in the intangible economy</i> INHOLLAND U NETHERLANDS D: LEIF EDVINSSON
11:00 – 11:05			Transfer Time					
11:05 – 11:35			Daan Andriessen <i>Intellectual capital of the European Union</i> INHOLLAND U NETHERLANDS Chedoke C					
11:35 – 11:40	Transfer Time							
11:40 – 12:10	Justin O'Brien <i>Recruiting ethics: Citigroup, corporate governance and the institutionalisation of compliance</i> SCHOOL OF LAW QUEEN'S U IRELAND	Gabor Laszlo <i>CG as a potential solution for higher education: Central European Countries</i> BUDAPEST TECH. HUNGARY	Scott Erickson <i>Knowledge to Intelligence – National Factors</i> ITHACA COLLEGE Chedoke C			Dianne Cyr Carole Bonanni <i>Gender and website design in e-business</i> SIMON FRASER U Room 314		Ildemaro Araujo <i>Towards the Development of Trust in E-Commerce</i> CARLETON U D: ALEX RAMIREZ

Thursday, January 20, 2005 – Afternoon									
	Corporate Governance		Intellectual Capital & Innovation			Electronic Business			
			Practitioner	Academic	Academic	Practitioner		Academic	
	Webster A	Webster B	Chedoke C	Chedoke C Annex	Chedoke B Annex	Webster C		Room 314	
12:15 – 14:15	Lunch – Chedoke A Keynote Speaker: Eric Rosenfeld, President and CEO, Crescendo Partners, LLP Sponsored By: KPMG, CMA Canada, Information Highways Magazine								
14:15 – 14:20	Transfer Time								
14:20 – 14:50	<b>Mark Schacter</b> <i>What Directors need to know about corporate social responsibility</i> MARK SCHACTER CONSULTING	<b>Val Samonis</b> <i>On the nature of the firm and CG in the global knowledge economy</i> ROYAL ROADS U VILNIUS U	<b>Panel: Chedoke C</b> <i>IC for communities, cities, nations and regions</i>  <b>Introduction: Ahmed Bounfour and Leif Edvinsson</b> U DE MARNE LA VALLEE FRANCE UNIC <b>Nick Bontis</b> McMASTER U			<b>WenJie Wang</b> <b>Yufei Yuan Norm Archer</b> <i>Improving citizenship identity management to combat ID theft in China</i> McMASTER U Webster C			
14:50 – 15:00	Transfer Time		<b>Daan Andriessen</b> INHOLLAND U NETHERLANDS <b>Scott Erickson</b> ITHACA COLLEGE <b>Bernard Marr</b> CRANFIELD SCHOOL OF MANAGEMENT UK <b>José María Viedma Martí</b> U POLITÈCNICA DE CATALUNYA SPAIN			Transfer Time			
15:00 – 15:30	<b>Michael Melanson</b> <i>What is corporate governance?</i> FRASER MILNER CASGRAIN LLP Webster B					Networking			
15:45 – 16:45	<b>Social Networking – Chedoke B</b> <b>Poster Presentations – Chedoke B</b>								
	<b>Bernard Marr</b> <i>Towards better definitions of intellectual capital</i> CRANFIELD SCHOOL OF MA NAGEMENT UK	<b>G.A Aderounmu J.A Iyilade M.O Adigun</b> <i>An improved mail access and retrieval protocol</i> OBAFEMI AWOLOWO U NIGERIA	<b>Hossein Safari F. Ghasemzadeh</b> <i>Measuring eGovernment maturity in Iran's Ministry of Commerce using fuzzy approach</i> INS. FOR TRADE STUDY AND RESEARCH IRAN	<b>Lidija Krekman</b> <i>A consideration of IC navigation in Croatia</i> HENLEY MANAGEMENT COLLEGE UK	<b>Alexander Serenko</b> <i>The Importance of interface agent characteristics: The end-user perspective</i> LAKEHEAD U	<b>Jan Seruga Greg Lazarus</b> <i>Electronic business of B2B</i> AUSTRALIAN CATHOLIC U AUSTRALIA	<b>Xinjun Wu Norm Archer</b> <i>Usability evaluation to assess transcoding and web browsing effectiveness on wireless devices: A mobile eHealth proposal</i> McMASTER U	<b>Ronald Dattero Stuart Galup</b> <i>Mapping Earl's knowledge taxonomy</i> SOUTHWEST MISSOURI STATE U	
16:45 – 17:30	Free Time								
17:30 – 18:30	<b>Wine &amp; Cheese Reception – Chedoke B</b> <b>Introduction:</b> Paul Bates, Dean, DeGroote Business School & Dr. Peter George, President, McMaster U. <b>Sponsored By: Fraser Milner Casgrain LLP</b>								
18:30 – 20:30	<b>Dinner – Chedoke A</b> <b>Keynote Speaker:</b> Chris Browne, Managing Director, Tweedy Browne Company LLC <b>Sponsored By: TICRC, Emerald – Journal of Intellectual Capital, Journal of Knowledge Management, Shred-it, Hamilton Chamber of Commerce</b>								

Friday, January 21, 2005 – Morning								
07:30 – 09:00	Breakfast – Chedoke A Morning Announcements: Alicia Pinarello, Co-Chair McMaster World Congress, DeGroote Business School, McMaster U. Keynote Speaker: Hubert Saint-Onge, Saint-Onge Alliance Sponsored By: Saint-Onge Alliance, AT Kearney, Edward Elgar Publishing							
	Corporate Governance &		Intellectual Capital & Innovation			Electronic Business		
	Intellectual Capital		Practitioner	Academic	Academic	Practitioner	Academic	
	Webster A	Webster B	Chedoke C	Chedoke C Annex	Chedoke B Annex	Webster C	Room 314	
09:10 – 09:40	<b>John Durfey</b> <i>A Canadian Issuer's Response to the Sarbanes-Oxley Act of 2002</i> MANULIFE FINANCIAL	<b>Kumar Anand Surabhi Loshali</b> <i>Intellectual capital: Creating and managing organizational innovativeness</i> XLRI SCHOOL OF MANAGEMENT INDIA	<b>Howard Deane</b> <i>The biggest mistakes that CKOs make</i> KPMG	<b>John Girard</b> <i>Where is the knowledge we have lost in government</i> MINOT STATE U	<b>Chris Bart Ashish Pujari</b> <i>The performance impact of content and process in product innovation charters</i> McMASTER U	<b>Sven Abels Axel Hahn</b> <i>Conception of a framework for the combination of heterogeneous methods for re-classifying product data in e-business</i> U OF OLDENBURG	<b>Andrew White Karin Breu</b> <i>Mobile Technologies in the Supply Chain: Emerging Empirical Evidence of Applications and Benefits</i> CRANFIELD U	
09:45 – 10:15	<b>Jean-Michel Viola</b> <i>Does board composition make a difference? The case of the North American biotech industry</i> HEC MONTRÉAL	<b>Se-Hwa Wu Liang-Yang Lin Mu-Yen Hsu</b> <i>IC dynamic capabilities, and organizational innovation performance</i> NATIONAL CHENGCHI U	<b>Rafik Loutfy</b> <i>The future of digital documents as carriers of knowledge</i> MCMASTER U XEROX CENTRE	<b>Giovanni Schiuma</b> <i>The Knoware Tree</i> U OF BASILICATA ITALY		<b>Dax Nair</b> <i>Voice over IP: Changing the way business is done</i> ALLSTREAM.COM	<b>Angel Luis Meroñ Cerdan et al.</b> <i>Examining E-Business Impact On Firm Performance Through Web Site Analysis</i> U DE MURCIA, SPAIN	
10:15 – 10:30	Networking Break							
10:30 – 11:00	<b>Patrica Park</b> <i>Whose Law? Can the developed world influence the emerging economies with regard to CSR?</i> INDERSCIENCE	<b>Keith Thomas Stephen Allen</b> <i>Emerging themes in the learning organisation</i> LA TROBE U AUSTRALIA	<b>James Falconer</b> <i>Valuing IC and other intangibles</i> EAGNA RESEARCH AND CONSULTING	<b>Ronald Dattero</b> <i>Is there any collaboration among the top KM/IC researchers?</i> SOUTHWEST MISSOURI STATE U	<b>Mohamed Shehata</b> <i>The impact of trust and reciprocity on knowledge</i> McMASTER U	<b>Craigg Balance</b> <i>Altered States: IT Leadership and the Governance mandate</i> E-FINITY GROUP INC. Webster C		
11:05 – 11:35	<b>John Dinner</b> <i>10 Critical Factors for Board Room Success</i> JOHN T. DINNER BOARD GOVERNANCE SERVICES	<b>José María Viedma Marti</b> <i>interlace<sub>io</sub></i> U POLITÈCNICA DE CATALUNYA SPAIN	<b>James Supple</b> <i>Lifecycle innovation and patent strategies</i> MATCH - TETRA	<b>Keith Raymond Dixon</b> <i>A multi-level model of organisational IC</i> U OF BATH UK	<b>Rob McLean</b> <i>Heretical paradigms and tools for IC measurement</i> MATRIXLINKS INTERNATIONAL	<b>Norma Gamble</b> <i>Superinterconnectivity – present tense, future perfect!</i> ICONFERENCEU.COM	<b>A. Mohamadian A. Manian F. Ghasemzadeh</b> <i>Two Steps Appraisal Process for E-business Model Portfolio Selection</i> TEHRAN U	
11:45 – 12:15	<b>Detlev Nitsch</b> <i>What contribution does socially responsible investing make to Canadian governance reform?</i> WILFRID LAURIER U Webster A		<b>Leif Edvinsson</b> <i>The IC Agenda: What should we be researching in the future</i> UNIC Chedoke C			<b>Ren Wang</b> <i>Enterprise content management</i> ALTIMATE SYSTEMS	<b>Ping Lan</b> <i>Digital Transition in an Isolated Location: Internet Usage in Alaska</i> U ALASKA FAIRBANKS	
12:30 – 14:00	<b>Awards Ceremony for Edvinsson / Saint-Onge Award:</b> Dr. Nick Bontis, McMaster U., Hubert Saint-Onge, Saint-Onge Alliance, Leif Edvinsson, UNIC <b>Awards Ceremony for TICRC Award for SMEs:</b> Dr. Nick Bontis, McMaster U., Dr. Se-Hwa Wu, Taiwan Intellectual Capital Research Centre <b>Awards Ceremony for Best Papers:</b> Dr. Nick Bontis, Alexander Serenko, Dr. Chris Bart, Dr. Milena Head, DeGroote Business School, McMaster U. <b>Closing Ceremonies:</b> Alvin Wong, Oliver Catahan, Alicia Pinarello, Co-Chairs, McMaster World Congress, DeGroote Business School, McMaster U. <b>Sponsored By:</b> Bell, it Business Group, Backbone Publishing							

Hamilton Convention Centre – 3<sup>rd</sup> Floor

